



Quality Policy – Amicell Amit Industrial Ltd.

Amicell Amit Industrial Ltd. is committed to manufacturing and delivering products of the highest quality, adhering to strict standards and timelines, to ensure customer satisfaction, improve the company's profitability, and establish its position as a leader in its field.

Commitment to Quality Management and Continuous Improvement

- The company operates a **quality management system in compliance with ISO 9001** and continuously works to enhance its effectiveness, allocating appropriate resources for its implementation.
- The organization's core processes are based on quality management system standards in the fields of medical, aviation, and aerospace industries, as well as compliance requirements for both local and export markets.
- The company is dedicated to **ongoing process optimization, product quality improvement, and execution efficiency**, while providing professional solutions and customer support.
- The company complies with all **legal, regulatory, and professional requirements** of the State of Israel and the markets in which it operates.

Customer Focus

- The company strives to deliver **reliable, safe, and high-quality products**, meeting strict deadlines and customer expectations.
- Amicell is committed to **professional and fair service**, fostering long-term relationships with its customers.
- The company actively pursues **continuous improvement in customer experience**, ensuring responsiveness, adaptability to evolving and innovative needs, and ongoing technical support.

Employee Engagement and Leadership Commitment

- The company's management leads by example, demonstrating a strong **commitment to quality, excellence, and professionalism**.
- Every employee at Amicell is **personally responsible for the quality of their work** and for maintaining high standards.
- The company encourages **proactive reporting of employee mistakes and non-conformities**, along with their analysis and corrective actions, as part of an organizational learning process.
- Amicell invests in **employee training, professional development, and career advancement**, ensuring a highly skilled and satisfied workforce.
- The company is committed to fostering a **safe, respectful, and healthy work environment** that encourages creativity, innovation, and collaboration while preventing discrimination and conflicts.

Corporate Responsibility and Business Ethics

- The company upholds **fair, responsible, and transparent business practices** with employees, customers, suppliers, and business partners.
- All employees are expected to act with **integrity, honesty, and fairness**, both in the local and international markets.
- Amicell promotes a **culture of continuous improvement** across the entire supply chain, working closely with suppliers to ensure product and service quality.

This policy serves as the foundation of Amicell's operations and reflects its commitment to sustained success, excellence, and customer satisfaction.